APOGEE

ADVANCED RESNET SERVICES

Dear Ithaca College Resident,

Ithaca College has partnered with Apogee to provide internet service and support to your residence. To make sure you're connected, follow the steps below to register for service.

SET UP YOUR ACCOUNT

Beginning August 1st, residents can register for an account at www.MyResNet.com. Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

CHOOSE YOUR SERVICE LEVEL

Because everyone uses the internet differently, Apogee lets you choose the ResNet service that's right for you!

Ithaca College ResNet Packages			
30 Mbps **Download Speed**	Download a 1 GB file in about **4 Minutes**	Connect your computer and **9 additional devices**	**Included**
60 Mbps **Download Speed**	Download a 1 GB file in about **2 Minutes**	Connect your computer and 1**9 additional devices**	**$100 /Semester**

CONNECT YOUR DEVICES

Make sure that all your other devices like smartphones, tablets, and game systems are registered. Simply log in to your dashboard at www.MyResNet.com and select *Connect a Device*. Follow the prompts to connect all of your devices to your ResNet account.

NEED SOME HELP?

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call **Apogee** support at **877-478-8893**
- Email **support@myresnet.com**
- Text **ResNet to 84700**
- Chat live at **www.MyResNet.com**

Sincerely,

The Apogee Team

Contact Apogee's 24/7 support at 877-478-8893 or at support@myresnet.com | www.MyResNet.com